

# Overview and Scrutiny Management Committee: Holding the Executive to Account

Scrutiny Monitoring – 11 April 2024

Date	Portfolio	Title	Action proposed	Action Taken	Progress Status																		
14/03/24	Environment & Transport	Household Waste Collection Services	1) That a summary of missed collections for February 2024, by collection type, is circulated to the Committee.	<p>The table below shows the breakdown of missed bins by waste type in February 2024 derived from reports to SCC from residents (service requests).</p> <table border="1" data-bbox="1317 523 1868 810"> <thead> <tr> <th data-bbox="1317 523 1487 592">Bin type</th> <th data-bbox="1487 523 1659 592">Number of Missed bins</th> <th data-bbox="1659 523 1868 592">Proportion of all missed bins</th> </tr> </thead> <tbody> <tr> <td data-bbox="1317 592 1487 635">Residual</td> <td data-bbox="1487 592 1659 635">7,598</td> <td data-bbox="1659 592 1868 635">50.8%</td> </tr> <tr> <td data-bbox="1317 635 1487 678">Recycling</td> <td data-bbox="1487 635 1659 678">7,027</td> <td data-bbox="1659 635 1868 678">47.0%</td> </tr> <tr> <td data-bbox="1317 678 1487 721">Glass</td> <td data-bbox="1487 678 1659 721">221</td> <td data-bbox="1659 678 1868 721">1.5%</td> </tr> <tr> <td data-bbox="1317 721 1487 764">Green</td> <td data-bbox="1487 721 1659 764">98</td> <td data-bbox="1659 721 1868 764">0.7%</td> </tr> <tr> <td data-bbox="1317 764 1487 810"><b>Total</b></td> <td data-bbox="1487 764 1659 810"><b>14,944</b></td> <td data-bbox="1659 764 1868 810"><b>100.0</b></td> </tr> </tbody> </table> <p>This information does not provide a comprehensive picture of all bin collections that have been missed, as not all of these will have been reported by residents to SCC. This information is supplemented by the information gathered directly by the waste service about collection status of rounds, which has been provided to councillors regularly since the introduction of new working practices in waste. This information is used to manage performance and assign resources to tackle affected areas.</p> <p>Therefore, the headline figure (97.3% collection rate in February 2024 compared to 99.8% in January) does not provide a full picture of the current disruption to waste collections; the statistic was offered to illustrate the tenfold increase in service requests</p>	Bin type	Number of Missed bins	Proportion of all missed bins	Residual	7,598	50.8%	Recycling	7,027	47.0%	Glass	221	1.5%	Green	98	0.7%	<b>Total</b>	<b>14,944</b>	<b>100.0</b>	Completed
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				experienced between January and February 2024 and therefore an indication of the severe impact being experienced by residents and the determination of SCC to address this disruption.	
			2) That consideration is given to updating the Council's website, enabling the reporting of missed bins to be undertaken beyond the current 48-hour limit.	SCC understands the feedback provided about this reporting restriction. Changes to this reporting procedure would affect subsequent service processes and so requires further consideration before any changes are made to it. A further update will be provided when this analysis is complete.	
			3) That the Leader provides the Committee with confidential details related to the Administrations communications with the waste collectors and their trade union representatives.	Confidential briefing document circulated to the Committee - 03/04/24	Completed
			4) That, reflecting on the challenges experienced, the Executive review the approach followed and identify learning points to be utilised for future transformation projects.	Debriefing will be undertaken at an appropriate stage in the project.	
			5) That clarification is provided to the Committee on whether the Council is following due process with regards to enforcing employment contracts related to the current disruptions.	SCC operates according to its policies and procedures.	Completed
14/03/24	Economic Development	Solent LEP Integration into Solent Unitary Authorities	1) That, in recognition of the current uncertainty with regards to long term funding, the issue returns to the Committee in 2024/25 with a focus on developing a sustainable model for	Approved at 20/03/24 Cabinet meeting	

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			supporting economic development in Southampton and the Solent region.		
			2) That the Executive consider scheduling a briefing for members on economic development issues, with a focus on the Economic Development Strategy and deliverable outcomes and performance targets.	Approved at 20/03/24 Cabinet meeting	
14/03/24	Economic Development	Asset Development & Disposal Programme (ADDP)	1) That, reflecting concerns about governance of the programme, the Chair of the Governance Committee and the OSMC engage with the Monitoring Officer to identify opportunities for appropriate and proportionate oversight of the ADDP.		
			2) That a communications plan is developed to support the ADDP.	Approved at 20/03/24 Cabinet meeting	